



# Simply Irresistible Policies



## **PAYMENT:**

All payments are due at time of purchase or when order is placed. Payment can be dropped off to me or made via PayPal. To ensure availability & that your order is received on time I ask that you please make payment in a timely manner. Deposit can be made in lieu of full payment to reserve your order & party date. An amount of 1/2 the order total is required for a deposit. Please be advised that I cannot begin creating your order until full payment is received & I can not schedule or reserve the time necessary to create your items until deposit payment is made. All items are made to order by hand.

**FONDANT TOPPERS:** Depending on the quantity it can take 1-2 days or more to create & an additional 2-5 days or more (depending on the size of the item) for the fondant to properly set

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## **REFUNDS:**

Due to the nature of the items & that all items are made to order I can not offer refunds. However if for any reason you are not satisfied with your order please contact me & I will do my best to correct the problem. Refunds are not issued for items that are accepted upon delivery. Refunds are not issued for items that are picked up at Simply Irresistible & taken off premises. Doing so buyer is accepting & agreeing that terms of contract have been met & that shop has fulfilled the terms of contract per paypal policies. Any incidents caused by customers such as mishandling of items, damage incurred during customer transporting the item, items not being stored properly or left out causing spoilage, etc. I am not responsible for and can not be held liable for and not eligible for refund. Once items are received by customer & customer accepts the items they are no longer within my responsibility & I can not be held liable for.

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## **ADDITIONAL INFO:**

By purchasing you are accepting all the shop's terms & policies and agreeing that you've read & understand them. If you would like to place a custom order please use the custom order form, you can pm me or email me at [melissagrace2240@gmail.com](mailto:melissagrace2240@gmail.com). Please order several weeks in advance to ensure availability & that you receive them on time I do accept rush orders.

Rush orders are charged a small additional fee. Fee amount varies & is dependent upon size of order & "need by" date. Please make sure to include a "need by" date when placing your order. If no date is specified order will be placed at end of que as orders are made based on "need by" dates. Please be advised that all toppers are made to order by hand, each one is always unique. Therefore final look can vary slightly to picture shown.